



873629

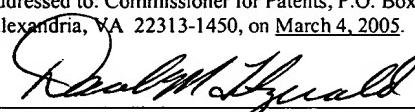
PATENT
60709-00017

THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of: Lavorgna Jr. et al. :
Serial No.: 09/873,815 : Group Art Unit: 3629
Filing Date: June 4, 2001 : Examiner: Nguyen, Tan D.
For: SYSTEMS AND METHODS FOR
MANAGING BUSINESS METRICS :
:

CERTIFICATE OF MAILING

I certify that this correspondence is being deposited with the
United States Postal Service as first class mail in an envelope
addressed to: Commissioner for Patents, P.O. Box 1450,
Alexandria, VA 22313-1450, on March 4, 2005.



Daniel M. Fitzgerald, Reg. No. 38,880STATUS REQUEST

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

SIR:

The above-identified patent application was filed on June 4, 2001. We respectfully request
a status inquiry on the above-identified patent application. A copy of this request is enclosed for
the purpose of reporting the results of the status inquiry.

Respectfully submitted,



Daniel M. Fitzgerald
Reg. No. 38,880
ARMSTRONG TEASDALE LLP
One Metropolitan Square, Suite 2600
St. Louis, Missouri 63102-2740
(314) 621-5070